

Client Service Standards

Dykema's Client Service Standards

Dykema has studied and taken on the Association of Corporate Counsel's Value Challenge through our formulation and adoption of Dykema's six Client Service Standards. These standards represent our pledge not to meet, but to exceed, client expectations.

1. We will know our clients' businesses and help them succeed.
2. We will plan and manage work together with the client from the outset of the engagement.
3. We will deliver value, effectively managing fees and costs.
4. We will be highly responsive and consistently proactive in our client communications.
5. We will ask for client feedback and constantly seek to improve.
6. We will provide the highest quality counsel.

For more information about our Client Service Standards, our commitment to them and their implementation in our day-to-day practice, see our Client Service Standards Guide.